

EVENT DRIVEN MULTI-MEDIA COMMUNICATION MANAGEMENT SYSTEM**Abstract**

The event driven multi-media communication management system comprises a controller that interfaces with a plurality of subscriber stations and with one or more communication medium service providers. The subscriber station is a modular device that includes a platform, a voice system for providing an audio user interface, and a docking bay for coupling with a subscriber device. The controller accesses a subscriber contact directory that is associated with the subscriber device, communicates content messages representing at least a portion of the subscriber contact directory to the subscriber station, receives control messages representing subscriber selection of a contact, and establishes a communication channel in accordance with the selected subscriber communication information.